



## Product Development Assistance

*PENNTAP helps Pennsylvania businesses improve their competitiveness by providing a limited amount of free technology assistance and information, on a confidential basis, to help resolve specific technical questions or needs.*

### Typical Product Development Services

#### Product Concept Stage

- Preliminary technical evaluation of design and materials issues
- Preliminary technical evaluation of manufacturing issues
- Preliminary patent and trademark search
- Literature search for pertinent technical information
- Assistance obtaining regulatory information
- Connection with business assistance resources

#### Design Stage

- Connection with research and development resources
- Connection with prototype development resources
- Connection with product evaluation and testing resources
- Connection with potential manufacturing partners

#### Production Stage

- Preliminary technical evaluation of product performance issues
- Product redesign assistance
- Technical assistance with manufacturability and process issues
- Connection with production scale-up resources

### Customer Comments

“PENNTAP assistance contributed to a significant reduction in our development time.”

“PENNTAP assistance was extremely helpful in clarifying and enumerating the steps necessary to patent newly developed products.”

“With PENNTAP’s assistance, we are investigating and screening new and competitive technologies. The assistance will help us be competitive.”

“PENNTAP assisted in locating experts in materials processing that are critical to our success. PENNTAP was very attentive to ensuring that our needs were satisfied.”

### What You Can Expect

PENNTAP assistance will be prompt and personalized. All proprietary information will be held confidential. We will listen to make sure we understand your product development goals, issues and needs. We will then provide assistance through the expertise resident on our staff, the PENNTAP library information system, or by connecting you to the network of resources we have developed in providing assistance to thousands of Pennsylvania businesses for over 30 years. After we provide the assistance, we will send you a brief evaluation survey to determine your satisfaction and the economic impact of our assistance.

### Eligibility Criteria

Any Pennsylvania business is eligible for PENNTAP assistance.

### For Assistance—Contact:

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Located at the Northeastern PA Industrial Resource Center in Wilkes-Barre